

ANNUAL AWARDS

FOR CITIES AND MUNICIPALITIES



The Annual Award for best city/municipal administration in applying good governance principles was established in 2018 at the initiative coming from the Ministry of Public Administration and Local Self-Government and the Standing Conference of Towns and Municipalities, supported by the Government of Switzerland through the Swiss PRO Programme.

Aside from promoting examples of best practices, the awarded local self-government were also provided with Swiss PRO Programme funds, and starting with the awards for best practices for 2019, from the budget of the Ministry of Public Administration and Local Self-Government as a form of financial support for the further improvement of local governance.

Also, in recognition of the efforts made by the local self-governments and the results they achieved, special recognitions were also awarded.

Awards and special recognitions are awarded annually in four areas:



EFFICIENCY AND EFFECTIVENESS



TRANSPARENCY AND PUBLIC PARTICIPATION IN THE WORK OF LOCAL SELF-GOVERNMENTS



ACCOUNTABILITY AND RULE OF LAW



EQUALITY AND ANTI-DISCRIMINATION



Award Fund
RSD 37,808,672 *
From Swiss PRO funds: RSD 14,208,672
From MPALSG budget: RSD 23,600,000
* period from 2019 to 2022



16 WINNERS

25 SPECIAL RECOGNITIONS



ANNUAL AWARD FOR THE BEST MUNICIPAL/CITY ADMINISTRATION



29 APPLICATIONS

2022



Efficiency and Effectiveness

KRUPANJ

Improvement of local self-government efficiency and cost-effectiveness through the introduction of electronic services. The Municipality of Krupanj has through the introduction of six eService developed an always available service for citizens, and the services are published on the eUprava portal.

Award Used for:

Procurement of IT and other equipment with a view to further improve the work of the staff and the utilisation of the eUprava portal, setting up an OSS and raising the quality-of-service provision to citizens.

Special Recognition:

ZRENJANIN AND PIROT



Transparency and Public Participation in the Work of LSGs

VRNJAČKA BANJA

Increasing budgeting process transparency and implementation of public hearings on the budget, which makes the Municipality of Vrnjačka Banja a best practice example in terms of involving citizens in the development of the Budget Decision, organising public hearings concerning the budget decision and publishing civic guides through budget acts.

Award Used for:

Further improvements in transparency and public participation in the budgeting process.

Special Recognition:

SOMBOR AND ARILJE



Accountability and Rule of Law

VELIKO GRADIŠTE

By adopting the 2021-2024 Local Anti-Corruption Plan (LAP) active work is being done to identify regulatory, institutional, organisational and practical risks of the emergence of corruption and to implement measures for removal of causes for the emergence of corruption, abuses and irregularities, as well as to eliminate bad governance in the broadest sense.

Award Used for:

Procurement of cameras in the aim of ensuring technical conditions for virtual sessions in the context of eGovernment and modernising the operation of LSG bodies.

Special Recognition:

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Equality and Anti-discrimination

ĆUPRIJA

Providing and enhancing access to local self-government services to persons with disabilities, older citizens, and mothers of small children. This project's innovative aspect could be seen in providing persons with disabilities an opportunity - apart from free speech therapy treatment and sensory integration - to express their potential and talents in line with their own abilities.

Award Used for:

Implementation of projects following a public call advertised by the Municipality of Ćuprija for CSOs on the topic of gender equality, protection of human rights and vulnerable groups.

Special Recognition:

DIMITROVGRAD, RUMA AND LOZNICA



Award Fund
RSD 11,144,000

From Swiss PRO funds: IT equipment in the value of **RSD 1,944,000** (12 computers and 12 scanners)
From MPALSG budget: **RSD 9,200,000**



ANNUAL AWARD FOR THE BEST MUNICIPAL/CITY ADMINISTRATION



30
APPLICATIONS

2021



Efficiency and Effectiveness

KNIĆ

Bringing the local tax administration tax records to working order through an efficient, effective and comprehensive property census on the territory of the municipality. This resulted in a significant performance in the delivery of tax rulings and warnings, and therefore in the collection of tax obligations and saving the time needed to visit the local tax administration.

Award Used for:

Refurbishment of offices to move the LAP staff to the municipal building, construction of OSS and e-Desk, investments into office furniture and technical equipment.

Special Recognition:

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Transparency and Public Participation in the Work of LSGs

VELIKO GRADIŠTE

By way of surveys and meetings held with representatives of local communities, industry and citizens' associations, and implementing a comprehensive public debate exercise, the municipality enabled all interested parties to give proposals and get involved in the 2021 Budget Decision development process.

Award Used for:

Reconstruction and refurbishing works, and procurement of furniture for the Municipality of Veliko Gradište reception hall.

Special Recognition:

VRŠAC



Accountability and Rule of Law

KRAGUJEVAC

Implementing a procedure to foster the right to receive programme and project incentive funding or missing funds from the City of Kragujevac budget for the implementation of programmes and projects carried out by associations.

Award Used for:

Professional, administrative, and technical capacity building of the City of Kragujevac for transparent and efficient financing of associations and other CSOs from the local self-government budget.

Special Recognition:

NIŠ



Equality and Anti-discrimination

KRUŠEVAC

Creating a strategic framework for social inclusion of Roma through development of the Local Action Plan of the City of Kruševac for the social inclusion of Roma men and women. Appropriate budget funds were provided and activities were carried out to improve the socio-economic position of the Roma population.

Award Used for:

Adaptation and furnishing the Roma Cultural Centre, City Assembly building and other City of Kruševac bodies included in the decision-making process and distributing the assembly materials.

Special Recognition:

LOZNICA AND SUBOTICA



Award Fund
RSD 16,400,000

From Swiss PRO funds: **RSD 7,200,000**
From MPALSG budget: **RSD 9,200,000**



**ANNUAL AWARD FOR THE BEST
MUNICIPAL/CITY ADMINISTRATION**



**25
APPLICATIONS**

2020



**Efficiency
and Effectiveness**

MEDVEĐA

Quality Management System implementation in the Municipality of Medveđa as a solution to improve efficiency and quality of work. The introduced system ensured the defining of procedures for operation, which contributed to greater efficiency and quality of provided services.

Award Used for:

Refurbishing Lece and Gazdare local community offices and procurement of missing furnishing.

Special Recognition:

**VRANJE
AND BELA PALANKA**



**Transparency and
Public Participation
in the Work of LSGs**

UŽICE

Within the "Užice Local Partnership Programme - JOIN FORCES" consultations with citizens, representatives of associations and local communities were conducted in important decision making, primarily in terms of setting priorities in the disbursement of budget funding, thus contributing to greater accountability of the local self-government decision makers.

Award Used for:

Groundwork, procurement and mounting of children's playground equipment for the Megdan playground.

Special Recognition:

**SOMBOR
AND KRUŠEVAC**



**Accountability
and Rule of Law**

POŽAREVAC

Setting up the accountable public property management procedure. A GIS database was developed in addition to the basic real estate database and connected with it to enable electronic access to all information about a piece of real estate in map view.

Award Used for:

Dacia passenger vehicle and IT equipment (2 computers).

Special Recognition:

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**Equality and
Anti-discrimination**

BEČEJ

Innovative services to enhance the quality of life for women. Measures were taken to empower rural women and improve their standard of living within the 2018-2022 Municipality of Bečej Action Plan to improve the position of women and gender equality.

Award Used for:

Costs of organising 70 workshops, development of promotional material; ten computers, two printers and four sewing machines.

Special Recognition:

**CM VRAČAR
AND NOVA VAROŠ**



**Award Fund
RSD 9,040,000**

From Swiss PRO funds: **RSD 3,840,000**
From MPALSG budget: **RSD 5,200,000**



ANNUAL AWARD FOR THE BEST MUNICIPAL/CITY ADMINISTRATION



31
APPLICATIONS

2019



Efficiency and Effectiveness

NOVI PAZAR

Through "Electronic Documents Office" citizens of Novi Pazar have the opportunity to apply and handle all communication exchanges with city administration representatives electronically, without going to the counter. The electronic documents office enabled direct initiation of more than 190 different administrative procedures.

Award Used for:

Procurement of IT equipment (6 scanners and a printer).

Special Recognition:

INĐIJA AND UŽICE



Transparency and Public Participation in the Work of LSGs

RUMA

By involving the public in the making of important local decisions, adopting programmes, plans and measures, as well as examples of enabling public participation in budget development and monitoring, high standards have been set in the area of citizen participation, which also contributes to higher accountability of the LSG decision-makers themselves.

Award Used for:

Procurement of medical equipment for the health care centre (ultrasound and three Tensmed P82 devices).

Special Recognition:

PIROT, VELIKO GRADIŠTE AND NOVA VAROŠ



Accountability and Rule of Law

VLASOTINCE

In cooperation with the Municipality of Bojnik, a newly established public entity was founded to solve the problem of the increased number of abandoned animals (dogs), by which the Municipality of Vlasotince demonstrated how intermunicipal cooperation can be effectively used as a mechanism to address communal and other issues.

Award Used for:

Procurement of IT equipment (scanner, two laptop computers and a desktop computer).

Special Recognition:

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Equality and Anti-discrimination

VRAČAR CITY MUNICIPALITY

With a comprehensive and inter-sectoral approach, the City Municipality of Vračar has become an example of ensuring and improving the accessibility of local self-government services for people with disabilities.

Award Used for:

Automatic door with sensor and tactile pavement blocks for the Health Care Centre.

Special Recognition:

PANČEVO, BEČEJ AND RAŠKA



Award Fund
RSD 1,224,672

From Swiss PRO funds: **RSD 1,224,672**